

Mail or Fax completed form and documentation to:
 PayFlex Systems USA, Inc.
 PO Box 14879
 Lexington, KY 40512-4879
 Fax: 1-888-238-3539

Contact us at 800-416-7053 (TTY: 711)
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To help avoid claim processing delays, you must sign, date and complete this form. You must also include supporting documentation.

WAIT! Did you know that you can file a claim online or by using the PayFlex Mobile® app?

To get started, log in to the mobile app or payflex.com, also accessible via Aetna Navigator®.

You can also find instructions online for completing this form.

| | |
|---|---|
| Member Identification Number (Social Security number) | Member Full Name (Last Name, First, MI) |
| Member Address (Street, City, State, ZIP Code) | |

Note: If you have an address change, please notify your employer. For security purposes, we can only accept an address change from your employer.

| |
|---------------|
| Employer Name |
|---------------|

Health Care Expenses (For you, your spouse and your eligible dependents)

Automatic Monthly Reimbursement for Orthodontia expenses: To set up automatic reimbursements, check this box. Include a copy of your orthodontia contract with this form. **Note:** For automatic monthly reimbursements, you only need to send this form and the contract once.

| Patient Name | Type of Service (deductible, dental, medical, orthodontia, over the counter, pharmacy, vision) | From Date of Service (not payment date) MM/DD/YYYY | To/Thru Date of Service (not payment date) MM/DD/YYYY | Amount Requested |
|--------------|---|--|---|------------------|
| | | | | \$ |
| | | | | \$ |
| | | | | \$ |
| | | | | \$ |
| | | | | \$ |
| | | | | \$ |
| | | | | \$ |
| Total | | | | \$ |

**If more lines are needed, please complete another form.

For Health Care Flexible Spending Account: I certify that I, my spouse or eligible dependent have incurred each expense on this form. These expenses are for eligible medical care. They are not for cosmetic reasons. I understand that "incurred" means the service has been provided.

I have not received reimbursement for any of these expenses. I will not seek reimbursement elsewhere, including from a Health Savings Account (HSA). If I receive reimbursement, I and (if married) my spouse will not claim these same expenses on our income tax return. I have received and read the printed material for the plan. I agree to all of the terms and conditions of the plan. Any person who, knowingly and with intent to defraud, files a statement of claim containing any material false, incomplete or misleading information is guilty of a crime.

| | |
|--|------|
| Member Signature  | Date |
|--|------|

If you are mailing your claim, please keep a copy of this claim form and supporting documentation. We will not return these documents.