

State of Alaska Defined Contribution Plans

ACCESSING YOUR ACCOUNT

Accessing Your Account on www.akdrb.com

In order to access your account, you need a personal identification number¹ (PIN) and a username. Your username is not assigned in advance; you will need to set your username the first time you log in to the website. A PIN will be sent to you when your account is established. To get a new PIN, follow these steps:

- » Call 1-800-232-0859 (toll-free) Monday through Friday, 5 a.m. to 5:30 p.m. Alaska Time.
- » Say “Representative” to be connected to a retirement plan specialist.
- » Ask for a new PIN. Get a temporary PIN if you can access the website within 24 hours; otherwise, have one mailed to you. The Customer Service Representative can then walk you through the rest of the setup process if you’d like.
- » Go to the website at www.akdrb.com.
- » Click on the link “First Time Visiting? Let’s Get Started!” on the right side of the screen.
- » Enter your Social Security number and PIN.
- » You will be asked to create a username and verification question, and then you can set up a PIN of your choice. After that, you can access your accounts.

The next time you visit the website, you will log in from the home page by entering your username and PIN in the “Current Participants” box. This will take you directly to your account.

If you forget your username or PIN, use the links above the login boxes on the home page to help you retrieve them.

For questions about Empower Retirement Advisory Services, provided by Advised Assets Group, LLC (AAG), a registered investment adviser, please call 1-800-232-0859 Monday through Friday, 7 a.m. to 3 p.m. Alaska Time, and ask to speak to an AAG investment adviser representative. There is no guarantee that participation in any of the advisory services will result in a profit or that the account will outperform a self-managed portfolio invested without assistance.

¹ The account owner is responsible for keeping the assigned PIN confidential. Please contact Empower Retirement immediately if you suspect any unauthorized use.

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