

## Ketchikan, AK Landslide Resource Guide

**August 2024**

*"The disaster, which struck around 4:15 p.m. on Sunday, followed a period of unusually heavy rain known as an atmospheric river. Scientists said that intensifying rainfall, driven by climate change, could increase the risk of landslides in the area of Southeast Alaska that includes Ketchikan." [August 26, 2024] [via The NY Times](#)*

*"The landslide Sunday afternoon prompted a mandatory evacuation of 60 nearby homes in the city, a popular cruise ship stop along the famed Inside Passage in the Alaska panhandle. The slope remained unstable Monday, and authorities said that state and local geologists were arriving to assess the potential for further slides." [August 26, 2024] [via AP News](#)*

### Local Resources

#### **Ketchikan Gateway Borough**

The Ketchikan Gateway Borough has issued a local [declaration of disaster emergency](#) following the August 25, 2024, Third Avenue Bypass Landslide. Multiple homes have been impacted and the vicinity has been evacuated due to the potential for secondary landslides.

- An emergency shelter has been set up at the Ketchikan High School. The shelter is fully stocked with supplies, bedding, food, and necessities, and there is ample capacity available. The Gateway Recreation Center has showers and towels available from 5:00 a.m. to 9:00 p.m.
- Evacuees who need to enter their homes should notify the Ketchikan Emergency Operations Center at 907-228-2383 prior to accessing the area.
- Emergency crews and Public Works crews are onsite. Dawson Construction has been mobilized to assist with clearing roadways. The power lines have been cleared and grounded. Power service to the area is expected to be out for an extended period.

## ***Crisis & Disaster Resources***

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- The division's State Individual Assistance and Temporary Housing programs are accepting applications from survivors with damages or emergency expenses related to the landslide. Please collect property ownership documents, insurance policies, and proof of residency, and take pictures of damages. Registration is available by phone at (844) 445-7131 or online at [ready.alaska.gov/Recovery/IA](https://ready.alaska.gov/Recovery/IA).
- The Red Cross offers the [Landside Safety Checklist](#) for information on what to do before, during and after a landslide.

### **Emergency Status Updates**

[Greater Ketchikan Area Emergency Management](#) provides information to prepare, respond to, and recover from natural, human-caused threats and hazards to ensure the safety of residents and visitors. Updated press releases are available [here](#). Register for Nixle emergency alerts [here](#) or text "99901" to 888777 for updates.

### **American Red Cross of Alaska**

The American Red Cross is a member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. Individuals may provide monetary donations to the American Red Cross. To find your local chapter, visit the American Red Cross website [here](#).

- Address: 5636 Glacier Highway Juneau, AK 99801
- Phone: (800) RED-CROSS or (907) 646-5467

To locate open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

## *Crisis & Disaster Resources*

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### **211 United Way of Southeast Alaska**

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service centers by visiting their website [here](#).

- Address: 8711 Teal Street, Suite 204, Juneau, AK 99801
- Phone: 211 or (907) 463-5533

### **Road Closures**

For additional traffic information, including road closures, visit the website for the Alaska Department of Transportation and Public Facilities Road Weather Information System [here](#).

### **Alaska Division of Insurance**

Visit the website [here](#) for information from the Department of Commerce, Community, and Economic Development regarding disaster related information.

### **Additional Assistance and Resources**

The Community Action Program in Juneau, AK is addressing issues such as temporary housing, food, clothing, and case management to help people access state/federal assistance, clean up, and much more. Below are additional resources.

- [Rural Alaska Community Action Program \(RurAL CAP\)](#)
- [Juneau Economic Development Council](#)
- [Alaska Department of Health, Division of Public Assistance](#)
- [Bountiful Community Food Bank](#)
- [Ketchikan Salvation Army](#)

### **National Resources**

#### **National Weather Service**

Updated information on current weather conditions can be found [here](#).

#### **Airbnb**

Airbnb provides temporary housing options after a natural disaster occurs. Learn more by visiting their [website](#).

#### **FEMA (Federal Emergency Management Agency)**

- Visit the website [here](#)
- Phone the FEMA Helpline, 7:00 a.m. to 10:00 p.m. PT, 7 days a week: (800) 621-3362; TTY (800) 462-7585

If an area has become eligible for disaster assistance, you will find information [here](#). You may enter your zip code to see if your area has been declared for individual disaster assistance. If it has, you may find your local DRC (Disaster Recovery Center), apply online for assistance, and find other local resources.

Information about pets may be found here: <http://www.fema.gov/helping-pets>

- FEMA offers a fact sheet on landslides which can be found [here](#).
- Insurance information on recovering after a landslide or mudflow can be found on the Insurance Information Institute website [here](#).
- The National Disaster Legal Aid website has a legal resource list for those who have been impacted by a disaster. The resource list can be found [here](#).

#### **CARe Inc.**

CARe is short for Community Assisting Recovery. Their mission is to provide free comprehensive information about disaster recovery, including the insurance claim process, to disaster survivors so they may effectively reestablish their homes and communities. All CARe volunteers and staff have lost their homes and successfully recovered from disasters. They understand the needs of disaster survivors. It is the passion for "paying it forward" that draws survivors back to this organization to help survivors of the next disaster. To learn more about their services, please visit their website [here](#).

### **National Mental Health Resources**

#### **SAMHSA's Disaster Distress Helpline**

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The helpline is available 24 hours a day, 7 days a week via call or text at (800) 985-5990. To learn more about their services, please visit their website [here](#).

#### **SAMHSA Behavioral Health Treatment Services Locator**

The Behavioral Health Treatment Services Locator provides information and a search tool for behavioral health and substance abuse/addiction services in the United States and U.S. Territories. You can access the free and confidential treatment provider search tool using the link below. After completing the search criteria, you may view a list of treatment providers and detailed information about each provider. You may also call (800) 662-4357 to receive free and confidential information about mental health and substance abuse treatment services in your area. This line is available 24 hours a day, 7 days a week. To learn more, please visit their website [here](#).

*This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.*

### **Resources For Living**

The EAP is administered by Resources For Living, LLC. This material is for informational purposes only. Information is not a substitute for professional health care and is not meant to replace the advice of health care professionals. Contact a health care professional with any questions or concerns about specific health care needs.