Optum ID to HealthSafe ID™ Registration Experience

Optum ID to HealthSafe ID Registration Step 1:
Member selects Register from the unauthenticated welcome screen
HealthSafe ID™ Registration Step 1

Step 1
Enter eligibility information

- Include First Name, Last Name, Date of Birth and Member ID
- Add in Zip Code as required information
Step 2: Create Username and Password
HealthSafe ID™ Registration Step 2

Step 3:
Select a method to confirm information

Select one of the following methods to confirm your information:

- Email me
- Call me*
- Text me*

Need help? Call us toll-free at 1-877-844-4999
Monday to Friday 8 a.m. - 10 p.m. ET

*Messaging, voice and data rates may apply
The member will receive an email asking them to confirm their email address. They select Confirm your email address and are directed to sign in page with registration success cue.

Once the member has confirmed their email address they receive a HealthSafe ID™ registration is complete email with their Username.

The link above will expire 90 days from when it was sent. If you have not confirmed.

If you did not register for a HealthSafe ID™ on OptumRx or if you have any other questions, please call us using the number on the back of your ID card.

Do not reply to this message, as replies go to an unmonitored mailbox.

Congratulations! Your HealthSafe ID™ has been created and you can now use it to access OptumRx.

Simply sign in with your username and password anywhere you see HealthSafe ID.

With HealthSafe ID, you can access OptumRx and many of your other health benefits with the ease of a single username and password.