

Optum ID to HealthSafe ID™ Registration Experience



[Clients](#)

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Welcome to OptumRx

Take the guesswork out of managing
your prescriptions.

[Sign in](#)

Don't have an account?

[Register](#)



Optum ID to HealthSafe ID Registration Step 1:
Member selects **Register** from the unauthenticated welcome screen

HealthSafe ID™ Registration Step 1



Optumrx.com > HealthSafe ID

1

Personal information

2

Create account

3

Confirm information

Step 1 Enter eligibility information

- Include First Name, Last Name, Date of Birth and Member ID
- Add in Zip Code as required information

This website uses [HealthSafe ID™](#) to ensure the security of your personal health information.

[Register](#) | [Sign in](#)

All fields required unless indicated as optional

First name

Last name

Date of birth

You must be 13 or older to access this website

Zip code

Do you have your member ID card? [Help me find this number](#)

- Yes
 No

Continue

First name must:

>Match what is on your Member ID card

>Include any spaces or dashes as they appear

Already have a HealthSafe ID?

[Sign in now >](#)

Not sure if you have a HealthSafe ID? Register now and we'll check to see if you already have one. If you've forgotten your username or password we'll help you find those too.

Need help?

Call us toll-free at 1-877-844-4999
Monday to Friday 8 a.m. - 10 p.m. ET

HealthSafe ID™ Registration Step 2

Step 2:
Create Username and
Password

The screenshot shows the registration page for HealthSafe ID. At the top, the OPTUMRx logo is displayed. Below it, the breadcrumb "Optumrx.com > HealthSafe ID" is visible. A progress indicator shows three steps: "Personal information" (completed with a green checkmark), "Create account" (current step, indicated by a circle with the number 2), and "Confirm information" (indicated by a circle with the number 3). The main content area is titled "Create your HealthSafe ID™ account by completing the fields below." It contains a registration form with the following fields: "Username" (text input), "Password" (text input), "Confirm password" (text input), "Email" (text input with a help icon and text "Why we need your email"), and "Confirm email" (text input). Below the email fields is a dropdown menu for "If you ever have trouble signing in, how would you like us to confirm your identity?" with the text "Select one" and a downward arrow. There are two checkboxes: "Remember me on this device (optional)" and "By selecting this checkbox, I have reviewed and agree to the Terms of Use, Privacy Policy and the Consumer Communications Notice." At the bottom of the form is a blue button labeled "Create my ID". To the right of the form, there is a "Need help?" section with the text "Call us toll-free at 1-877-844-4999 Monday to Friday 8 a.m. - 10 p.m. ET".

HealthSafe ID™ Registration Step 2

Step 3:
Select a
method to
confirm
information

The screenshot shows the OptumRx website interface for HealthSafe ID registration. At the top, the OptumRx logo is displayed. Below it, a breadcrumb trail shows 'Optumrx.com > HealthSafe ID'. A progress indicator consists of three steps: 'Personal information' (checked), 'Create account' (checked), and 'Confirm Information' (active, indicated by a circled '3'). The main content area contains a message: 'Your HealthSafe ID™ has been created. To keep your account secure we must confirm your information before proceeding.' Below this message is a white box with the text 'Select one of the following methods to confirm your information.' and three teal buttons: 'Email me' (with an envelope icon), 'Call me*' (with a telephone handset icon), and 'Text me*' (with a smartphone icon). At the bottom left, there is a 'Need help?' section with contact information: 'Call us toll-free at 1-877-844-4999 Monday to Friday 8 a.m. - 10 p.m. ET'. At the bottom right, a disclaimer states: '*Messaging, voice and data rates may apply'.

HealthSafe ID™: Email Confirmation

You're almost done!

To get your HealthSafe ID, just complete this final step.

With HealthSafe ID, you can access OptumRx and many of your other health benefits with the ease of a single username and password.

Simply click the link below

[Confirm your email address](#)



The link above will expire **90 days from when it was sent**. If you have not confirmed

If you did not register for a HealthSafe ID™ on OptumRx or if you have any other questions, please call us using the number on the back of your ID card

The member will receive an email asking them to confirm their email address. They select [Confirm your email address](#) and are directed to sign in page with registration success cue

Congratulations! Your HealthSafe ID™ has been created and you can now use it to access OptumRx

Simply [sign in](#) with your username and password anywhere you see HealthSafe ID.

Your HealthSafe ID™
username is:
OptumRX_Member.

If you did not register for a HealthSafe ID™ on OptumRx or if you have any other questions, please call us using the number on the back of your ID card

Do not reply to this message, as replies go to an unmonitored mailbox.

Once the member has confirmed their email address they receive a HealthSafe ID™ registration is complete email with their Username