

Juneau AK, Flooding Resource Guide

August 2026

Local Resources

City and Borough of Juneau - Flood Preparedness

The City and Borough of Juneau (CBJ) has a [Guide to Flood Preparedness website](#) that provides information on the current flooding conditions as well as resources to prepare for flooding. On this site you can find evacuation routes, parking and emergency shelters. Live stream camera footage of Mendenhall Lake and Mendenhall River.

- Check the [Inundation maps](#) to see if your home is in a flood-prone area.
- Buy flood insurance [here](#).
- Sign up for emergency alerts about flood risks [here](#).
- Resources include tips on how to [evacuate with pets](#).
- Get tips to prepare a “Go” bag [here](#).
- State road closures and drone monitoring [here](#).
- Register your vehicles (cars, ATV’s, etc.) for parking [here](#).

This map shows areas that will be under [evacuation advisory](#) in the event of a Glacier Lake Outburst Flood (GLOF). Advisory areas are based on current forecasts and conditions and may change as new information becomes available. Residents should remain prepared to evacuate. The absence of an advisory does not indicate the absence of risk.

Evacuation Routes - To avoid congestion and road or bridge closures, please follow the evacuation routes below.

- [Upper Valley Evacuation Exit Routes](#)
- [Lower Valley Evacuation Exit Routes](#)

City and Borough of Juneau - Flood Recovery

The City and Borough of Juneau (CBJ) provides information about flood recovery resources on their [Flood Recovery website](#). This website offers information regarding housing assistance in the case where the State of Alaska has issued a [disaster declaration](#), clean up resources, damage reports, repairs and applications for [financial assistance](#).

- Alaska Electric Light & Power closely monitors rising water levels leading to and during floods and disconnects power to affected neighborhoods prior to inundation. Updates are available on their [website](#). Electrical Light & Power at (907) 780-2222 during business hours (Monday-Friday 7:30 a.m. – 5:30 p.m.) and (907) 586-2357 after business hours.
- Residents who experience loose or spilling fuel tanks and/or other hazardous spill situations should contact the Alaska Department of Environmental Conservation Spill Prevention and Response hotline at (800) 478-9300 or report a spill via their [website](#).
- Residents who experience damage or displacement due to a natural disaster are encouraged to read through a [recovery checklist](#) of steps to take about insurance, mortgage, utilities, and more.
- Missing pets contact Animal Control and Protection services [website](#).

Suicide Basin Monitoring and Current Conditions

Since 2011, Suicide Basin has released glacier lake outburst floods that cause inundation along Mendenhall Lake and River annually. The Basin is currently being monitored by the [National Weather Service](#). Flood Safety Tips and Resources can be found [here](#). For more information regarding past and current flooding in the Suicide Basin area visit the [Juneau Glacial Flood Dashboard](#).

American Red Cross of Alaska

The American Red Cross is a member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. Individuals

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may provide monetary donations to the American Red Cross. To find your local chapter, visit the American Red Cross website [here](#).

- Address: 5636 Glacier Highway Juneau, AK 99801
- Phone: (800) RED-CROSS or (907) 646-5467

To locate open shelters via the American Red Cross please visit their website [here](#).

Their Restoring Family Links provides a network to find family members who have been separated due to war, disaster, migration, and other emergencies. Visit the website [here](#).

211 United Way of Southeast Alaska

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by visiting their website [here](#).

- 8711 Teal Street, Suite 204, Juneau, AK 99801
- Phone: 211 or (907) 463-5533

Road Closures

For additional traffic information, including road closures, visit the website for the Alaska Department of Transportation and Public Facilities Road Weather Information System [here](#).

Alaska Division of Insurance

Visit the website [here](#) for information from the Department of Commerce, Community, and Economic Development regarding disaster related information.

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Additional Assistance and Resources

In the event of an emergency, community programs may be addressing issues such as temporary housing, food, clothing, and case management to help people access state/federal assistance, clean up, and much more. Below are additional resources.

- [Rural Alaska Community Action Program \(RurAL CAP\)](#)
- [Juneau Economic Development Council](#)
- [Alaska Department of Health, Division of Public Assistance](#)
- [Southeast Alaska Food Bank](#)
- [Juneau Salvation Army](#)

National Resources

National Weather Service

Updated information on current weather conditions can be found [here](#).

Airbnb

Airbnb provides temporary housing options after a natural disaster occurs. Learn more by visiting their [website](#).

FEMA (Federal Emergency Management Agency)

- Visit the website [here](#).
- Phone the FEMA Helpline, 7:00 a.m. to 10:00 p.m. PT, 7 days a week: (800) 621-3362; TTY (800) 462-7585

If an area has become eligible for disaster assistance, you will find information [here](#). You may enter your zip code to see if your area has been declared for individual disaster assistance. If it has, you may find your local DRC (Disaster Recovery Center), apply online for assistance, and find other local resources.

Information about pets may be found here: <http://www.fema.gov/helping-pets>

Rebuilding After a Flood

- FEMA offers a fact sheet on Rebuilding after a Flood which can be found [here](#).

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- Homeowners experiencing flood damage are encouraged to check FEMA's informational booklet [Repairing Your Flooded Home](#) for step-by-step advice to help clean up and rebuild.
- Insurance information on recovery after a flood can be found on the Insurance Information Institute website [here](#).

The National Disaster Legal Aid website has a legal resource list for those who have been impacted by a national disaster. The resource list can be found [here](#).

National Mental Health Resources

SAMHSA's Disaster Distress Helpline

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The helpline is available 24 hours a day, 7 days a week via call or text at (800) 985-5990. To learn more about their services, please visit their website [here](#).

SAMHSA's Behavioral Health Treatment Services Locator

The Behavioral Health Treatment Services Locator provides information and a search tool for behavioral health and substance abuse/addiction services in the United States and U.S. Territories. You can access the free and confidential treatment provider search tool using the link above. After completing the search criteria, you can view a list of treatment providers and detailed information about each provider. You may also call (800) 662-4357 to receive free and confidential information about mental health and substance abuse treatment services in your area. This line is available 24 hours a day, 7 days a week. To learn more, please visit their website [here](#).

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.

Resources For Living

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