

Exhibit C **REPORTS**

Standard and Nonstandard Reports Including Protected Health Information:

Item/Process	Business Purpose	Initiation Timing	Completion Timing	File Name/Location.	Contact
Claims utilization report	Communicates all claims paid in weekly adjudication cycle.	Saturday evening	Tuesday, sent to SOA (via FTP??)		tiks.siao@modahealth.com
Weekly AFA Bill (claims bill)	Billing for weekly claims processed/checks issued	Saturday evening	Tuesday, sent to SOA	via secure email	tiks.siao@modahealth.com
Activity Report	Activity Report - a summary by month of eligibility, premium and claims dollars	Monthly	Posted online by the 5th business day of the month	Available via EOS	Underwriting
Tiered Enrollment Report	Tiered Enrollment Report - subscriber counts by enrollment tier and total enrollment count	Monthly	Posted online by the 5th business day of the month	Available via EOS	Underwriting
Distribution of Charges	Distribution of Charges Report - summary of billed charges by service type categories	Monthly	Posted online by the 5th business day of the month	Available via EOS	Underwriting
Distribution of Paid Claims	Distribution of Paid Claims Report - summary of paid amounts by service type categories	Monthly	Posted online by the 5th business day of the month	Available via EOS	Underwriting
Savings Report	Savings Report - summarizes claim disallowed amounts by various categories	Monthly	Posted online by the 5th business day of the month	Available via EOS	Underwriting

Dental Utilization Report	Dental Utilization Report - identifies members who are not utilizing the dental benefits and not receiving preventive cleanings	Annually	Available between April 15 & 18th	Sent via email	Sales/Service
Membership by COB Status	Membership by COB Status - summaries membership over 65 & that have COB	Quarterly	Available between the 15 & 18th of the month after the end of the quarter (i.e. January, April, July, October)	Sent via email	Sales/Service
Allowed vs. Denied	Allowed vs. Denied - breaks down the number of services that we allowed or denied. If denied, broken down by non-covered services, contract limitations, other	Quarterly	Available between the 15 & 18th of the month after the end of the quarter (i.e. January, April, July, October)	Sent via email	Sales/Service
Dental Network Utilization	Dental Network Utilization - broken down by number of claims per 1,000 members and by utilization of services (in-net vs. out of-net)	Quarterly	Available between the 15 & 18th of the month after the end of the quarter (i.e. January, April, July, October)	Sent via email	Sales/Service
Oral Health Total Health	Oral Health Total Health	Quarterly	Available between the 15 & 18th of the month after the end of the quarter (i.e. January, April, July, October)	Sent via email	Sales/Service
Dental Lag Report	Claim paid totals displayed in a grid by incurred month and paid month for a rolling twelve-month period.	Quarterly	Completion will be the 20 th of the month following the end of the quarter (i.e., January, April, July, October).	Sent via email	Underwriting Sales/Service
Performance Guarantee Report	Guarantees as agreed upon between State of Alaska and ODS.	Quarterly	Completion will be 45 days after the end of the quarter (January, April, July, October).	Sent via email	Underwriting Sales/Service